

CITY HEALTH OFFICE

City Health Office, Aguinaldo Street, Iligan City, 9200
 Tel.: (063) 221-7646 / 221-4824 email : cho_iligan@yahoo.com

Frontline Service : ISSUANCE OF LABORATORY EXAMINATION RESULTS

Schedule of Availability of Service: 8:00AM-5:00 PM Daily (No noon break) excluding Saturdays, Sundays and Holidays.
 On Mondays provision of services starts after flag raising

Who May Avail of the Service : CHO-OPD Patients/Clients, Business Owners and Employees

What are the requirements :

1. Official Receipt for Laboratory Examination Fee/s
2. Personal information written in a piece of paper
3. Request for laboratory examination from the Doctor
4. Laboratory Specimen

Duration : 14 mins All laboratory results will be released at 2 O'clock in the afternoon (2:00 P.M.)

How To Avail of the Service :

Step	Applicant/Client	Service Provider	Duration of Activity Under Normal Circumstances	Person-in-Charge	Fees	Form
1	Present laboratory request signed by the physician.	Review the request .	1 min.	Bethelda C. Lubguban Lilibeth R. Orbe		
2	Submit personal information in a piece of paper provided by laboratory personnel indicating his name, age, address, PhilHealth ID No., 4Ps ID No., and Indigency Certification from the Barangay. Proceed to Deputized Collector for the payment of laboratory fee/s.	Check the information and Indigency Certification as to validity. Advise client to pay applicable laboratory fee/s.	2 mins. 5 mins.	Bethelda C. Lubguban Lilibeth R. Orbe Deputized Collector from the City Treasurer's Office	Blood Typing - P60.00 Complete Blood Count - 80.00 Platelet Count - 120.00 Hepatitis B Antigen (HBsAg) - 150.00 Hemoglobin/Hematocrit - 50.00 Stool Exam - 30.00 Urinalysis - 40.00 BSMP - 100.00 Pregnancy Test - 120.00 Acid-Fast Staining - 60.00 Gram Staining - 60.00 RPR/UDRL - 150.00	

How to avail the service -

ISSUANCE OF LABORATORY EXAMINATION RESULTS

Step	Applicant/Client	Service Provider	Duration of Activity Under Normal Circumstances	Person-in-Charge	Fees	Form
	Present official receipt of laboratory examination fee/s.	Check official receipt/s of laboratory fee/s of the applicable laboratory examination.	1 min.	Lilibeth R. Orbe Rose Mary L. Iglupas Ryan C. Tapia		
3	Receive container of the specimen.	Provide container of the specimen to be examined.	1 min.			
4	Submit specimen for laboratory examination. Cooperate in the procedure.	Perform applicable laboratory procedure.		Lilibeth R. Orbe Rose Mary L. Iglupas Ryan C. Tapia Delia L. Maata		
5	Wait for the release of the laboratory result.	Prepare examination results. Record examination result/s in the logbook.	2 mins. 1 min.	Lilibeth R. Orbe Rose Mary L. Iglupas Ryan C. Tapia Lilibeth R. Orbe		Laboratory Form
6	Claim the laboratory result/s and affix signature in the logbook as proof of receipt.	Release the official laboratory examination result/s and require client to affix signature in the logbook as proof of receipt.	1 min.	Bethelda C. Lubguban Lilibeth R. Orbe Rose Mary L. Iglupas Ryan C. Tapia		
END OF TRANSACTION						

