

GREGORIO T. LLUCH MEMORIAL HOSPITAL

Gregorio T. Lluch Memorial Hospital, Quezon Ave. Ext., Pala-o, Iligan City
 Tel.: (063) 221-2536 email : gtmlh@ymail.com

Frontline Service : PERFORMANCE OF LABORATORY EXAMINATIONS

Schedule of Availability of Service : 8:00AM-5:00 PM Daily (No noon break) excluding Saturdays, Sundays and Holidays.
 On Mondays provision of services starts after flag raising

Who May Avail of the Service : All Patients (In-Patient or Out-Patient)

What are the requirements : Laboratory Request Form
 If Philhealth Member (PHIC), proof of Philhealth Membership

Duration : 25 min (Depends on the Laboratory Exam Requested)

How to avail of the service:

Step	Applicant/Client	Service Provider	Duration of Activity	Person In Charge	Fees	Form
1	Give laboratory request form.	Receive and check laboratory request from patient.	1 min.	Laboratory Clerk		Laboratory Request Form
2	For out-patient, proceed to cashier for necessary fees	Gives charge slip	1 min.	Laboratory Clerk	Depends on laboratory examination requested	Charge Slip
	For indigent out-patients, proceed to the office of the Social Worker.	Direct patient to the office of the Social Worker.	10 sec.			
	For in-patient, watcher/relatives proceed to Philhealth office to submit proof of membership.	Direct watchers/relatives of in-patients to Philhealth office.	10 sec.			
3	Submit self for blood extraction or submit urine/stool specimen.	Extract blood specimen or receives urine/stool specimen.	1-2 mins. 10 sec.	Medical Technologist/ Laboratory Clerk		

How to avail the service - PERFORMANCE OF LABORATORY EXAMINATIONS						
Step	Applicant/Client	Service Provider	Duration of Activity	Person In Charge	Fees	Form
4	Wait for laboratory examination results.	Perform laboratory examinations.	Depends on laboratory Examinations	Medical Technologist		
5	Retrieve laboratory result/s. Go back to attending physician and present laboratory examination results.	Release laboratory examination results.	1 min.	Laboratory Clerk		
END OF TRANSACTION						

