

OFFICE OF THE CITY VETERINARIAN

Slaughterhouse Complex, Merila, Ubaldo D. Laya, Iligan City
 TEL. NO. (063) 221-6752 email : ctveterinary@gmail.com

Frontline Service : PROVISION OF ANIMAL TREATMENT SERVICES (WALK-IN)

Availability of the Service : 8:00AM-5:00 PM Daily (No noon break) excluding Saturdays, Sundays and Holidays.
 On Mondays provision of services starts after flag raising

Who May Avail of The Service : Animal Owner's in Iligan City



Duration : 15 minutes

How to Avail of the Service :

Step	Client	Service Provider	Duration of Activity	Person in Charge	Fees	Forms
1.	Bring the sick animal to the Office for treatment	Ask the client and record the owner's name and address.	1 min	Ms. Josephine Iglupas/Leila Nunez	none	AHM Form
2.	Present the sick animal to the attending Veterinarian and provide vital information relative to the animal's condition	Record the vital signs and other relevant information.	5 min	Veterinarian	none	AHM Form
3	Wait while the Veterinarian check the animal	Checkup and evaluate the animal.	3 min	Veterinarian		
4	Assist the Veterinarian/technician restrain the animal during treatment	Veterinarian give treatment to the animal.	3 min	Veterinarian		
5	Received the advice and prescription	Give prescription if necessary and advice the client animal's after care	3 min	Veterinarian	none	

End of Transaction

